



# Pirean

**Your Vision. Our Focus.  
An Introduction To Services**

Tel: 0845 226 0542  
Fax: 0845 226 2742  
Email: [info@pirean.com](mailto:info@pirean.com)  
Web: [www.pirean.com](http://www.pirean.com)

## IT Infrastructure Solutions for Enterprise and e-Business

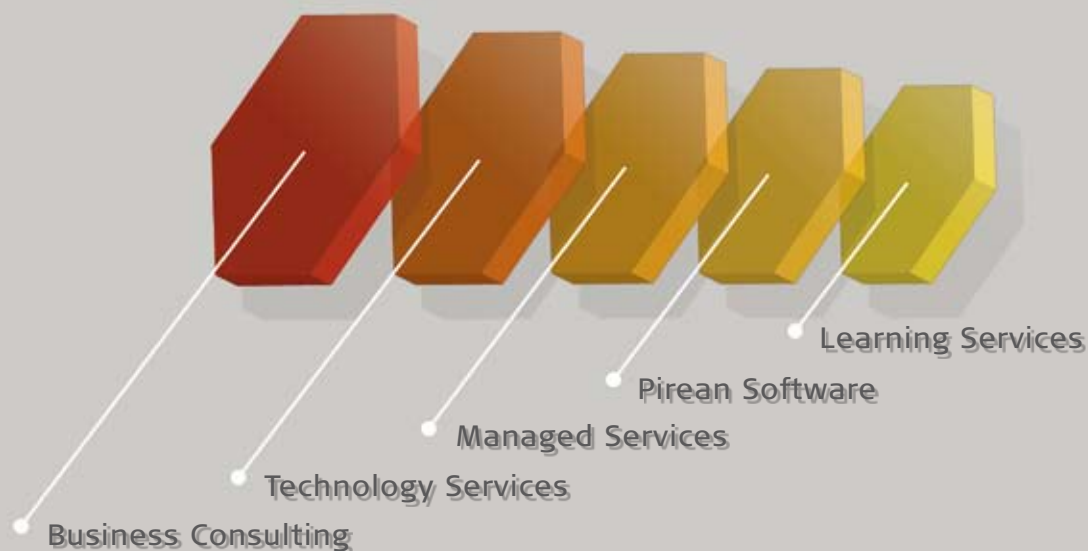
Pirean are a leading IT Service Management consultancy. We deliver outsourced solutions, consultancy, education and implementation to unlock the business potential of your enterprise or e-business.

An IBM Premier Business Partner, our approach addresses the key challenges in IT Service, Security and Storage Management through expertise in IBM's market leading technologies, including IBM Tivoli, DB2, WebSphere, Lotus, DataPower and Rational solutions.

From audit to implementation and post-project maintenance, Pirean give you the tools to keep your business growing through six best practice services:

- Pirean Business Consulting
- Pirean Technology Services
- Pirean Managed Services
- Pirean Software
- Pirean Learning Services
- Pirean Solution Assured

This unique blend of services brings together the disparate technical and working processes involved in maintaining a modern enterprise to Control, Align and Optimise them for pro-active, collaborative and secure services that react swiftly and securely to business opportunity and market demand.



**Pirean Best Practice Services**

**Pirean provide flexible services that meet the exact needs of your organisation and can be bought on an 'as needed' basis, whilst guaranteeing the highest levels of service. With a team of the best enterprise consultants and educators we provide leading services for IT Service, Security and Storage Management founded in best practice and enabled for growth.**

From application, change, build and service management, to best practice and security, our dedicated team of consultants, specialists and trainers ensure you always have the right solutions in place and your workforce always has the right approach.

#### **Pirean Business Consulting**

Pirean's Business Consulting team enables business performance and optimisation through industry insight, thought leadership and best practice. Expert across ISO 9001, BS7799 / ISO 27001, BS 15000 / ISO 20000, ITIL and COBIT our business consultants provide solutions built on an adaptive framework for governance and control in line with the needs of your business.

Whether the drivers behind transformation are benchmark certification, standardisation, cost efficiencies or market forces, Pirean can provide an effective strategy to combine process and technology, enriching and enhancing your business and delivering best of breed service.

#### **Pirean Technology Services**

Pirean's Technical Services enable you to Control, Align and Optimise the legacy of processes and solutions typically scattered across the IT estate so as to best serve the needs of the entire business, as opposed to constantly maintaining each heterogeneous environment as your infrastructure continues to expand.

Building on Pirean Software and our partner's technologies, we deploy unified solutions across complex IT infrastructures that provide a complete portfolio encompassing application deployment and delivery, IT Service, Security and Storage Management.

Integrating complex components of information systems and information technology, Pirean's Technology Services team understand the spectrum of technical options available to you in the context of real world business challenges and how to deploy them for best effect now and for future growth..

#### **Pirean Managed Services**

Pirean's Managed Services provide a rapid route to best practice management, maintenance and service delivery through our hosted infrastructure and applications management environment.

Our Managed Services infrastructure enables IT Service, Enterprise Systems, Security and Storage Management solutions delivered to best of breed Managed Services on demand.

Pirean Managed Services solutions make scalability and reflexivity to demand a reality without costly reinvestment or upheaval and are designed both for long-term support and for short, project specific lifecycles.

#### **Pirean Software**

Pirean Software focuses on streamlining enterprise and information infrastructures to maximise the business impact of new systems and deliver return on investment on your existing infrastructure without costly reorganisation. From Policy Management to IT Service and Security Management, Pirean software delivers solutions to address the challenges of maintaining an 'always on' environment and ensuring Security, Warehousing, Capacity and Cost Management in tune with best business practice.

Whether maximising the business impact of new systems or achieving rapid return on your existing infrastructure, Pirean Software solutions are a cost efficient route to consolidating and optimising the information essential to your business.

## About Pirean

**Pirean is a management consulting, technology services and outsourcing company.**

**We work with our clients to help them address changing business and technology issues.**

**Working in partnership with our clients, providing expertise and experience, we offer a wide range of solutions to enable you to address today's challenges and exceed tomorrow's goals.**

**For more information about Pirean's services, call 0845 226 0542 or visit [www.pirean.com](http://www.pirean.com)**

## Pirean Learning Services

Pirean are committed to promoting best practice and continuous improvement through rewarding and fulfilling learning experiences. From single seat learning to high-level briefings we help organisations of all sizes deliver business and technical understanding by enabling their most valuable asset - their workforce - with the right knowledge and skills to realise tangible service improvement.

Whether on-site with one of our trainers or at our fully serviced training suite Pirean Learning Services enable your workforce to meet changing business need and technical drivers.

Pirean are an Authorized Independent Training Provider for IBM Software.

## Pirean Solution Assured

Pirean's Solution Assured Portfolio is a unique concept designed to address ongoing IT challenges and performance improvements through a guaranteed solution, service and support package.

Solution Assured enables businesses to realise expert delivery and support for Infrastructure, Service and Security Management platforms using IBM technologies.

Solution Assured consists of two core services:

### Assured Delivery Services

Custom solutions for the design, development and implementation of business focused IT services and best practices

### Assured Support Services

Delivering product maintenance and problem resolution, trusted counsel and training for continuous improvement

Our goal is to help you consolidate and centralise services into a more streamlined solution that can be readily managed and co-ordinated, without disrupting your business or working culture. Sometimes introducing a new practice, workflow or training plan to your workforce can shift your organisation into a more secure and productive phase of business without the upheaval of introducing new technology. That's why we work with you to understand your needs and offer a full suite of services from consultation and design through to education.

For more information visit [www.pirean.com](http://www.pirean.com)



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