

The key to Enterprise Security

Presenting the TAM E-SSO Virtual Appliance.



Pirean

Your Vision. Our Focus.

TAM E-SSO

(IBM Tivoli Access Manager for Enterprise Single Sign On)

Addressing Password Management Challenges with Single Sign-On

The idea of Single Sign On is not new, but the ability to quickly deploy a solution that is world class and manages access across your Enterprise is one that is worth investing in.

Available today, Pirean are pleased to announce the TAM E-SSO virtual appliance, a turnkey solution to prototype and prove IBM Tivoli's industry leading solution in your environment.

With a significant reduction in deployment time, the virtual appliance allows you to quickly realise the value of TAM E-SSO deployed within your own environment, managing your assets.

Providing an enterprise class solution in a form that you can carry in your pocket, Pirean's appliance consists of a pre-configured suite of software that is ready to turn on and start delivering from day one.

Allowing you to control the access to multiple systems from a single interface, TAM E-SSO will dramatically reduce the overhead experienced in your business supporting login issues, lost passwords and non-productive downtime.

Automate, strengthen and track access with the following business benefits:



Compliance reporting

75% reduction in audit tracking costs



User productivity

85% reduction in time-to-information



Strengthen security

Improved identity assurance and 100% sign-off



Help Desk cost reduction

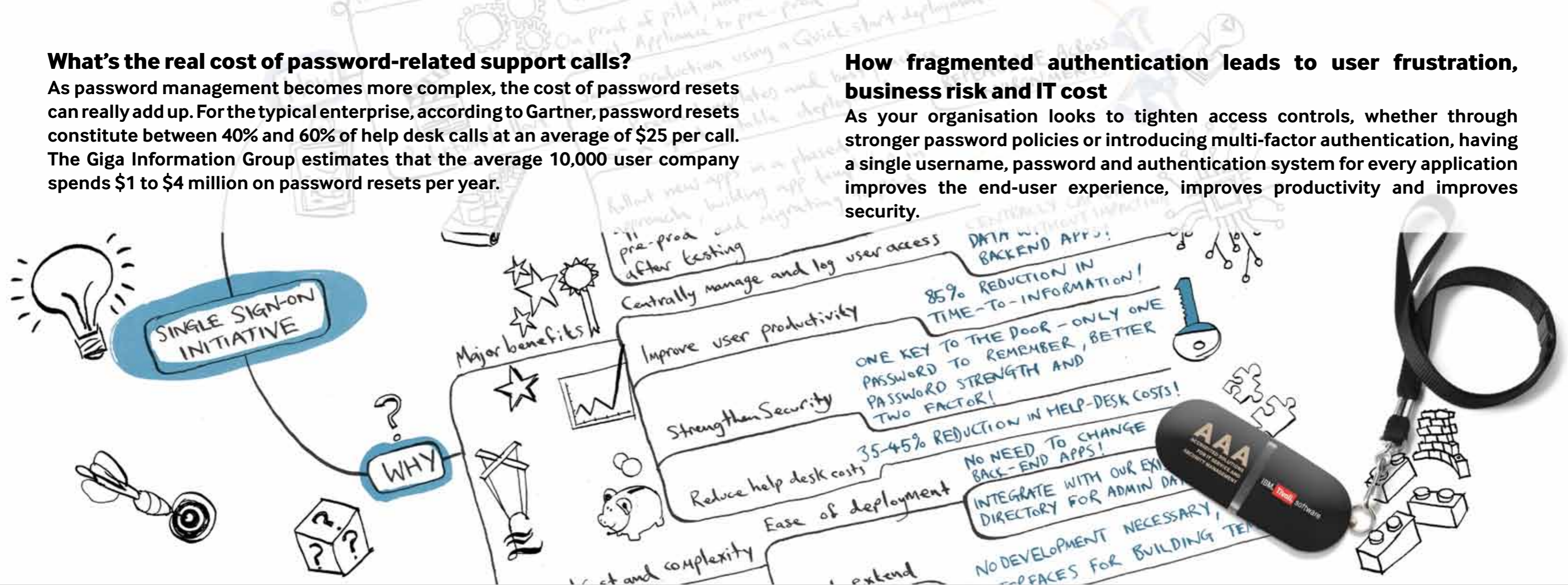
35-45% reduction in IT Help Desk costs

What's the real cost of password-related support calls?

As password management becomes more complex, the cost of password resets can really add up. For the typical enterprise, according to Gartner, password resets constitute between 40% and 60% of help desk calls at an average of \$25 per call. The Giga Information Group estimates that the average 10,000 user company spends \$1 to \$4 million on password resets per year.

How fragmented authentication leads to user frustration, business risk and IT cost

As your organisation looks to tighten access controls, whether through stronger password policies or introducing multi-factor authentication, having a single username, password and authentication system for every application improves the end-user experience, improves productivity and improves security.



What does TAM E-SSO help us achieve?

For more information and to register for free 30 day trial visit www.pirean.com/IBMTAMESSO

A single key to the door

The continuous introduction and evolution of new business systems has led to a proliferation of authentication methods and credentials such as usernames, PINs and passwords. Two thirds of large enterprises and over half of small and midsize organisations report significant fragmentation of authentication requirements within their systems. This leads to user frustration, risk to the business and increased cost of IT support.

A simple principle, but one of the most effective controls. Introducing a Single Sign-On solution ensures users only need to remember one logon. Helpdesk calls are reduced and control is improved. With TAM E-SSO, enforcing complex password rules and integrating two-factor security controls with a user's Single Sign-On credential is simple.

Improved user experience, increased productivity and reduced help desk calls

Removing the need to remember multiple passwords reduces complexity and simplifies the end user experience, reducing password related help desk costs and improving productivity.

Through TAM E-SSO's workflow automation, it's simple to automate user interactions after successful authentication to place the user where they need to be within an application, ready to work.

For all managed applications, TAM E-SSO's Single Sign-On capabilities manage all parts of the account lifecycle process, from inserting the right credentials and information at logon, to password change and logoff operations.

And what about the remote user? With the TAM E-SSO AccessAssistant, users can access the TAM E-SSO infrastructure remotely to access web-based self help, remotely access and reset their application passwords.

A rapid route to value

Tivoli Access Manager for Enterprise Single Sign-On is easy to deploy and will not require changes to your infrastructure. Supporting various enterprise directories without schema modifications or extensions, TAM E-SSO allows you to take advantage of the directories and databases that you are already using today for administrative information.

Re-using your existing repositories as they stand today not only rapidly accelerates deployment; it can also save you the cost and effort of switching data to a new, vendor specific, database.

The integrated profile wizard and visual profiling technology lets you quickly generate single sign-on access for all of your Windows, Web-based, Java, or mainframe applications. It's as easy as selecting the task to automate, and dragging and dropping the targets, with no scripting required.

Tivoli Access Manager for Enterprise Single Sign-On is scalable, with an open architecture and open interfaces to enable you to leverage your existing data and disaster recovery infrastructure.

Facilitate Governance, Risk & Compliance management

TAM E-SSO offers extensive audit capabilities, and integrates with leading compliance products such as IBM Tivoli Compliance Insight Manager to provide consolidated reports that show which applications were accessed by whose accounts.

Providing a comprehensive set of reports, complete with timestamps and IP addresses, deploying TAM E-SSO enables you to centrally track activities that standard application logs may not be able to track.

With these centralised and customisable tracking capabilities you can easily record access and address regulatory mandates with minimal IT burden.

**To find out how Pirean can
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About Pirean

Pirean is a leading systems integrator and consultancy delivering real-time business and service assurance through solutions for infrastructure and application management.

Working in partnership with Pirean, your business will quickly realise the full potential of your technology infrastructure. We focus on helping our clients to achieve their business goals and providing them ongoing support through proven capabilities in:

- **Business Consulting**
- **Technology Consulting**
- **Software Development and Application Delivery**
- **Tailored Managed Services and Solution Assured Support**

We deliver the visibility, control and automation capability that you need from your infrastructure and applications to deliver robust, highly available and streamlined business services while managing risk and compliance.

Our unique blend of services and capabilities enable us to help you take a strategic view of your business; where you are, where you want to go and how to better leverage the resources you have to get there.

Pirean are one of Europe's Leading IBM Premier Business Partners, having been awarded IBM Tivoli's AAA Accreditations for a range of products in both the IT Service Management and Security portfolios.

Accolades include the IBM 'Business Partner Innovation Award' and 'Beacon Award Finalist – Outstanding Service Management Tivoli Solution' in 2008 and 2009 respectively.

We deliver expert support for Infrastructure, Service and Security Management platforms using IBM technologies throughout the life of your solution from design and build through delivery and into ongoing performance improvement and support.



WINNER

IBM TIVOLI 2008 Business Partner Innovation Awards



FINALIST

Outstanding Service Management Tivoli Solution

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